

# Focus on BC PSLS summary reports

## Message from Central Office

Since our first Go Live in February 2008, BC PSLS is in use in an increasing number of healthcare facilities and sectors across the province. With five Health Authorities now on board, the **database continues to grow** and offers a **valuable source of information** for front-line leaders and managers, executive leaders and Boards. In this issue, we describe the approach we are taking to provide our users with accurate, comprehensive, useful **reports**.

## "My reports" for front-line leaders and managers

A new section called "**My reports**" has been added to the **Safety Events Module** to allow **front-line leaders and managers** to easily and quickly produce reports for their area(s) of responsibility. Access to data is based on user permissions so confidentiality of information is maintained. A basic set of report templates is available and more will be developed based on user feedback and requests.



### Inside this issue

Available now!  
 "My reports" for front-line leaders and managers

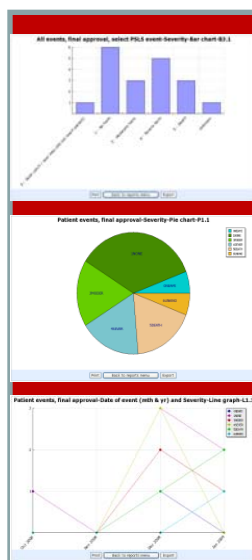
Coming soon!  
 Dashboard reports for executive leaders

New!  
 Data quality assurance at Central Office

### How you can reach us:

We welcome your questions and comments. Please contact us at:

bcpslscentral@phsa.ca



BC PSLS bar chart, pie chart, line graph

The report templates in "My reports" offer options of **pie charts, bar charts, crosstab reports, listing reports or line graphs** to display data. Choice of report design will depend on the kind of information selected and its intended use. For example:

- **Pie charts and bar charts** give a high-level overview of a particular area or issue and can be easily pasted into presentations for quality and safety meetings.
- **Crosstab reports** can be used for day-to-day management or trending over a period of time.
- **Line graphs** illustrate trends or improvements over a longer period of time.

For more information about reports, please contact the **BC PSLS Coordinator at your Health Authority**.

Event Type	0 - Based catch / near miss (did not reach patient)	1 - No harm	2 - Moderate harm	3 - Severe harm	4 - Death	Unknown	Total
Hazard Event	0	0	0	0	0	0	0
Patient Safety Event	1	0	0	0	0	0	1
Member of the Public / Visitor Event	1	0	0	0	0	0	1
<b>Total</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>

BC PSLS crosstab report

## Health Authority Update

### FHA

Abbotsford Regional Hospital and Cancer Centre is next to Go Live in early June.

### IHA

100% rolled out at acute care facilities. Residential and Community sites are next to Go Live over the coming weeks.

### NHA

Welcome aboard! Fort St. John is first site to Go Live in mid May.

### PHSA

100% rolled out at all facilities. Sustainment activities now underway.

### VCH

100% rolled out at Richmond HSDA. Community sites are next to Go Live.

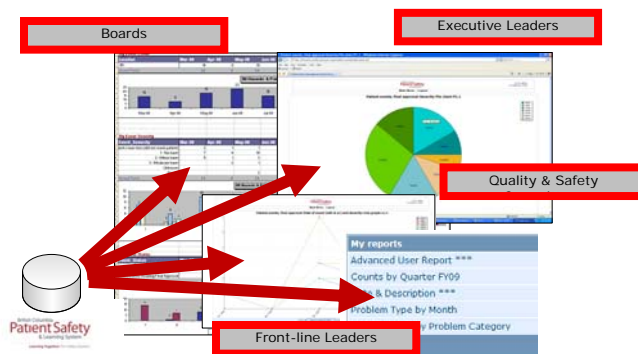
For more information, please contact the BC PSLs Coordinator at your Health Authority

## Dashboard reports for executive leaders

Central Office will soon provide Health Authority **executive leaders** and other high-level BC PSLS users with **dashboard reports** to assist with the identification and trending of safety issues affecting patients at facilities across the province. Central Office is building a 'prototype' in collaboration with leaders from Provincial Health Services Authority (PHSA) that will form the basis of the dashboard reports offered to users across the province.

**Dashboard reports** will use de-identified, aggregate data from the BC PSLS database to create a visual overview or "snapshot" of patient safety in BC healthcare facilities. Depending on user permissions, information can be viewed provincially, by Health Authority, agency, or facility. Users can quickly see an overall picture of safety issues and trends for an area, or can view specific information for safety event categories such as **medications** and **falls**.

Central Office will be working with each of the Health Authorities to ensure dashboard reports are available to the right people. This new and exciting reporting feature will be available within the next few months. Watch for updates!



## Data quality assurance at Central Office

With a nursing background and data remediation experience, **Laura Cook** recently joined Central Office as our Quality Assurance Lead. To support our increased focus on providing our users with useful, meaningful reports, Laura will review patient safety data in the BC PSLS database to ensure that it is:

- **Complete** – by populating blank data fields where possible
- **Accurate** – by validating severity level and event classification
- **Appropriately de-identified** – by removing patient and provider information inadvertently entered in the event description field

Laura will provide regular reports on her work to the Health Authority BC PSLS Coordinators so they can work with their users to improve data quality.

Laura can be reached at [lcook2@phsa.ca](mailto:lcook2@phsa.ca), or contact [bcpslscentral@phsa.ca](mailto:bcpslscentral@phsa.ca) for more information.