



Evolving BC PSLS as we grow!

Message from Central Office

BC PSLS continues to spread across the province as **Vancouver Island Health Authority** and **Providence Health Care** move forward with implementations over the coming months. At Health Authorities already using the system, the focus has shifted from rollout to **analyzing data, fostering learning** and **building safety culture**. Central Office is developing new **provincial forms** for *hazard, visitor and security and property events*, and working with stakeholders to develop sections of BC PSLS devoted to issues such as **Healthcare Associated Infection/ Infection Control**. This month, we share highlights of special projects and update you on HA activities. We hope you enjoy the May issue!



"Looks like an excellent system once it's up and running - more efficient and effective than a paper system." Handler training participant, Nanaimo Regional General Hospital

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Good catch, PHSA!

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New provincial forms coming soon!

BC PSLS has matured into a robust, provincial safety event reporting and management tool. Between February 2008 and May 2010, nearly **90,000** safety events were reported into the system with an average of **200** reports now submitted daily from across BC. For the past few months, Central Office has been exploring options to improve system performance, and responding to new and emerging needs as our users move forward with various types of organizational redesign and consolidation.

Review of the provincial database tells us that **Hazard, Visitor and Security & Property Events** combined represent less than **6%** of events reported, and that the report forms are similar across the province. Based on these findings and with feedback from users across BC, Central Office has developed **provincial forms** for each type of event. The new forms are short and succinct and use consistent language. These improvements will

Security & Property Event Report

This form should be used to report a concern about Report form.

Mandatory fields are marked with *

For more information about a field, click on ?

If you require assistance, please contact your PSLS

WHERE did the event happen?

- * Health Authority
- * Agency / HSA / HSDA
- * Facility
- * Type of location
- * Specific location

give reporters and managers a better, more consistent experience using BC PSLS. **Safety Event** report forms will remain Health Authority-specific, and reporters will choose the type of event they want to report from their Health Authority's intranet webpage. **Questions? Please contact Central Office.**

How you can reach us:

We welcome your questions and comments. Please contact us at:

bcpslscentral@phsa.ca

Good catch, PHSA!

BC Children's Hospital

A nurse was ready to give her young patient **ampicillin**. As part of her good practice, she told the child's parent the name of the antibiotic, and was informed that the child was **allergic to penicillin**. The medication allergy had not been noted on the patient's chart, but because it was discovered in time, the child did not receive the medication, which could have caused a serious reaction.

**Good catch,
BCCH staff!**

Tips for Reporters

'Building' issues

Follow these tips when reporting these types of events:

Burnt out or broken motion sensor – **Hazard:**
*infrastructure/
building or fixture /
malfunction or failure*

Broken elevator
– **Hazard:**
*infrastructure /
building or
infrastructure /
malfunction or failure*

Questions?

bcpslscentral@phsa.ca

Update on special projects

BC Ambulance Service (BCAS)



Central Office is working with **BCAS**, the largest provider of emergency medical services in Canada, to develop new safety event forms to support their current event management processes. PHSAs recently assumed leadership responsibility for BCAS, which will allow for easy transition to the BC PSLs platform. The new forms will be piloted soon.

Healthcare associated infection / infection control (HAI/IC) events in BC PSLs

A group of representatives from **PICNet** (Provincial Infection Control Network of BC), BC Centre for Disease Control (**BCCDC**) and the BC Health Authorities are working with Central Office and an EMBA student from the Sauder School of Business at UBC to determine data requirements for reporting HAI/IC events in BC PSLs. This area of the application could be developed to help us **learn more about infection-related events** and **how to prevent them**. The group's first step is to develop a **survey** to determine the type of information we should capture. The survey will be distributed to key stakeholders across BC in the coming weeks to help the group develop new BC PSLs fields.

Re:act adult abuse and neglect

Congratulations to the **Re:act Adult Abuse and Neglect** team on their successful Go Live (pilot) at Vancouver Coastal Health! Evaluation is now underway to guide spread of the new Re:act reporter and manager forms across the rest of VCH and eventually province-wide. New educational tools and a training curriculum will be developed over the coming months as the team prepares to rollout Re:act.



Vancouver Island update

Congratulations to the team at VIHA on their first Go Live at their pilot site, **Saanich Peninsula Hospital**, this February! Welcome to **Carmen Strom**, new VIHA BC PSLs Coordinator, and good luck to the entire VIHA team as they prepare to implement BC PSLs at more sites across Vancouver Island.

Providence Health Care update

Congratulations to PHC on their first Go Live at **Mount Saint Joseph Hospital**, one of the largest PHC facilities. Handler training and boot camp sessions were held in March led by Provincial Training Lead **Linda Cumming**, with support from new PHC BC PSLs Coordinator, **Peter Chan**. PHC provides care and treatment services at eight sites in the Lower Mainland.

Central Office news

Welcome to **James Currier** who recently joined BC PSLs to provide business analysis expertise for Central Office and Fraser Health Authority. Congratulations to **Inderpal Chani** and his wife who recently had a baby boy!



Central Office gets into the Olympic spirit! Left to Right: Michelle Preston, Darren Frizzell, Dean Bruce, Sandra Christiansen, Annemarie Taylor, Greg Fitzgerald, and Linda Cumming