



BC PSLs Rollout is Underway

Message from Dr. Cochrane

BC PSLs is rolling out based on the success of the pilots, which would not have been possible without the support and dedication of many people, including the provincial Steering Committee.



"I would like to thank the BC PSLs Steering Committee for their leadership, guidance and support of this important patient safety initiative."

*Dr. Doug Cochrane
 Executive Sponsor*

Message from Central Office

Lessons learned from the pilots are guiding BC PSLs implementation activities at Provincial Health Services Authority (PHSA) and Interior Health (IHA), which will Go Live in February. "I wish to express my thanks to the dedicated and talented team who worked on the BC PSLs pilots" says **Annemarie Taylor**, BC PSLs Provincial Director. "The collaborative efforts of many made the project so successful, and continue to support the rollout activities now underway." In this issue we introduce you to the implementation teams at PHSA & IHA. We hope you enjoy the January issue!



Safety First!

At the core of the BC PSLs initiative is the goal to improve safety for British Columbians regardless of where they receive care. To achieve this goal, training and education for staff will not only include how to report a safety event using the BC PSLs, but will include the basics of patient safety and how to support a culture of safety.

Did You Know?

- 1 in 9 adults contract infection in hospital
- 1 in 9 patients receives a wrong medication or wrong dose

There are more deaths in hospital from adverse events than deaths from breast cancer, motor vehicle accidents and HIV combined.

The data captured in the BC PSLs will help BC healthcare providers identify safety concerns, make any changes required, and promote safer patient care. Initially, BC PSLs will be used in acute care settings, but it will eventually be used in all healthcare facilities including long-term care, home care, and community services. Implementing BC PSLs across the healthcare system will help to promote patient safety along the continuum of care.

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How you can reach us:

We welcome your questions and comments. Please contact us at:

bcpslscentral@phsa.ca

Websites worth looking into!

www.bcpatientsafety.ca

The BC Patient Safety Task Force (PSTF) is responsible for coordinating and promoting province-wide efforts to enhance the safety of patient care in BC. Anyone interested in patient safety will find this website worth checking out!

www.datix.co.uk

DATIX is the patient safety and risk management software selected for BC PSLs. DATIX has been in operation for more than 20 years in the UK, and is used in more than three quarters of hospitals there. Check out this website to learn more about this innovative UK company!

Provincial Rollout Status

Provincial Health Services Authority Spotlight



At PHSA, delivering quality healthcare services in a safe, effective and efficient manner to specialized populations is the priority. "BC PSLs supports our goals of having an organizational culture focused on safety and the prevention of errors, a focus on process improvement rather than assigning blame and the effective collection, analysis, and application of data" says **Georgene Miller**, Corporate Director, Medical Affairs, Quality, Safety & Risk Management.

"BC PSLs will allow us to sustain and improve reporting at all levels of the organization, and gain knowledge about our safety issues close to real time, allowing us to learn from mistakes and drive quality and operational improvement initiatives to prevent future occurrences."



Site leads at BC Children's, BC Women's, and Shared Services will begin training managers and front-line staff in February. For information, look for BC PSLs posters around the C&W campus soon!

*Left to right: Site Leads **Susan Lam (Shared Services)**, **Irene Matsui (BCW)**, and **Linda Cumming (BCCH)***

Interior Health Authority Spotlight

At IHA, high quality patient care is a strategic priority and the implementation of BC PSLs will help staff deliver high quality care. "We want to promote a just and trusting culture" says **Wrae Hill**, Director, Quality & Patient Safety. "We need to make frontline staff feel that by reporting incidents, near misses, as well as hazards or concerns, they can play a part in making health care safer." Training at IHA's six regional hospitals begins in February.

Welcome to **Kelly Mendes**, new BC PSLs Coordinator at IHA! Kelly recently visited Vancouver for a BC PSLs orientation and to begin planning for rollout at IHA. "It was great to meet with the team at Central Office to learn about BC PSLs, and share ideas that will help with the work we're doing in the Interior."

FAQ's

What kind of training will be provided on BC PSLs?

Training and education will include eLearning courses, video demonstrations, and classroom sessions depending on your role in the organization. Stay tuned!

