

UNLEASHING CREATIVE ACTION AT THE FRONT LINE!

Applied Learning Workshop



BC PATIENT SAFETY & QUALITY COUNCIL
Working Together. Accelerating Improvement.

HOLD THE DATE! November 1 & 2, 2011 Richmond, BC • Sheraton Vancouver Airport

Have you been trying to implement evidence and best practice at the bedside with only modest results? **Come and try something new!**

FACILITATORS

Keith McCandless

Social Invention Group, Seattle, USA

Dr. Michael Gardam

Safer Healthcare Now! & Director Infection Control
University Health Network, Toronto

Katie Procter

Quality Leader
BC Patient Safety & Quality Council

Melissa Crump

Infection Control Practitioner
Vancouver General Hospital

HIGHLIGHTS

- * Jump start a unit-based clinical transformation project by practicing deep respect for people and local solutions
- * Solve a seemingly impossible clinical problem in a new way which helps you solve other problems
- * Learn 10 practical methods to stimulate creative solutions among front-line staff and leaders
- * Discover and spread approaches that help you quickly solve problems together
- * Make progress on your own "intractable or chronic" clinical challenges (bugs, med errors, falls, etc.) by refocusing attention on human-centered patient needs
- * Make space for innovation by engaging in creative destruction (stopping the activities that keep you from pursuing your purpose)
- * Link unit-based innovation to institutional change and policy-making initiatives

WHO SHOULD JOIN

This successful (and seriously fun) workshop is being offered a second time as part of the BCPSQC's implementation support for Clinical Care Management (but not restricted to just CCM) so:

- * Everyone focused on improving patient care and inter-professional working relationships
- * Clinical staff (all disciplines), QI consultants, managers, directors, policy-makers and other allied health staff
- * Team members should come together to work on your challenges during the workshop
- * Front-line clinicians ready to try something new should be included in your team
- * The methods featured have been used across Canada in a National research project to dramatically reduce the spread of superbugs. The methods can be applied to any topic. Participants with field experience will share results lessons learned.

**GET READY TO ROLL UP
YOUR SLEEVES!**

Agenda will be announced soon.

For more information:

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\$125

**CLICK HERE
TO REGISTER NOW!**

"Liberating Structures" is an incredible way to create quality improvement capacity for employees. Participants leave the workshop feeling empowered and energized to utilize quality improvement tools to facilitate change at the point of care. Who thought quality improvement could be this easy!! Their enthusiasm continues to be contagious".

Shelley Smillie – Quality Improvement Consultant – Interior Health