



A FRAMEWORK FOR QUALITY IMPROVEMENT

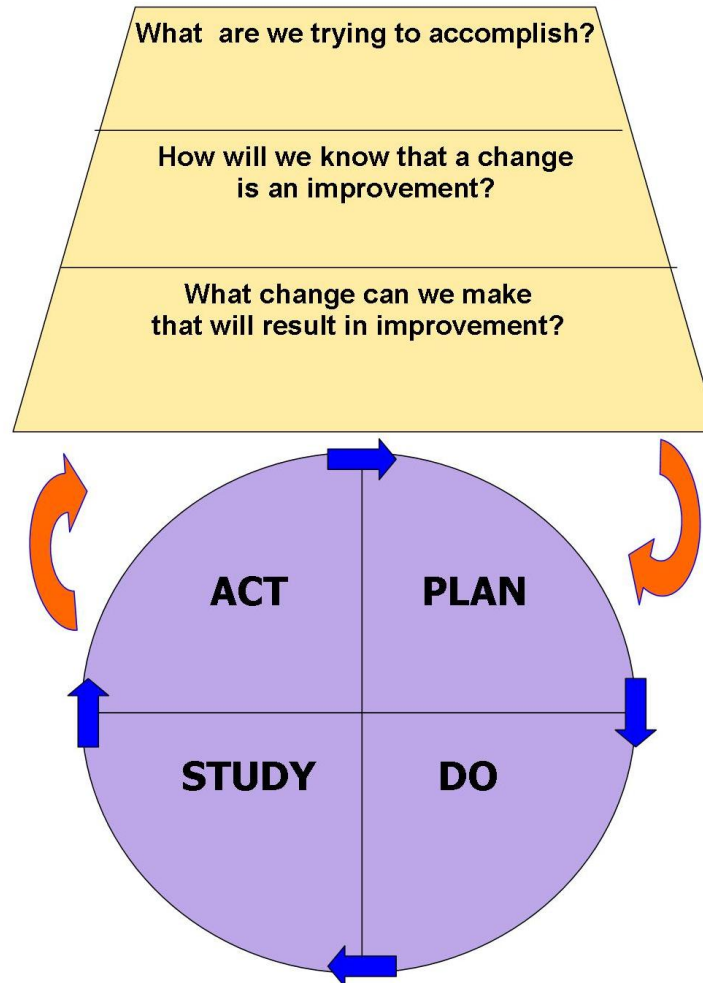
March 17, 2011



BC Patient Safety
& Quality Council

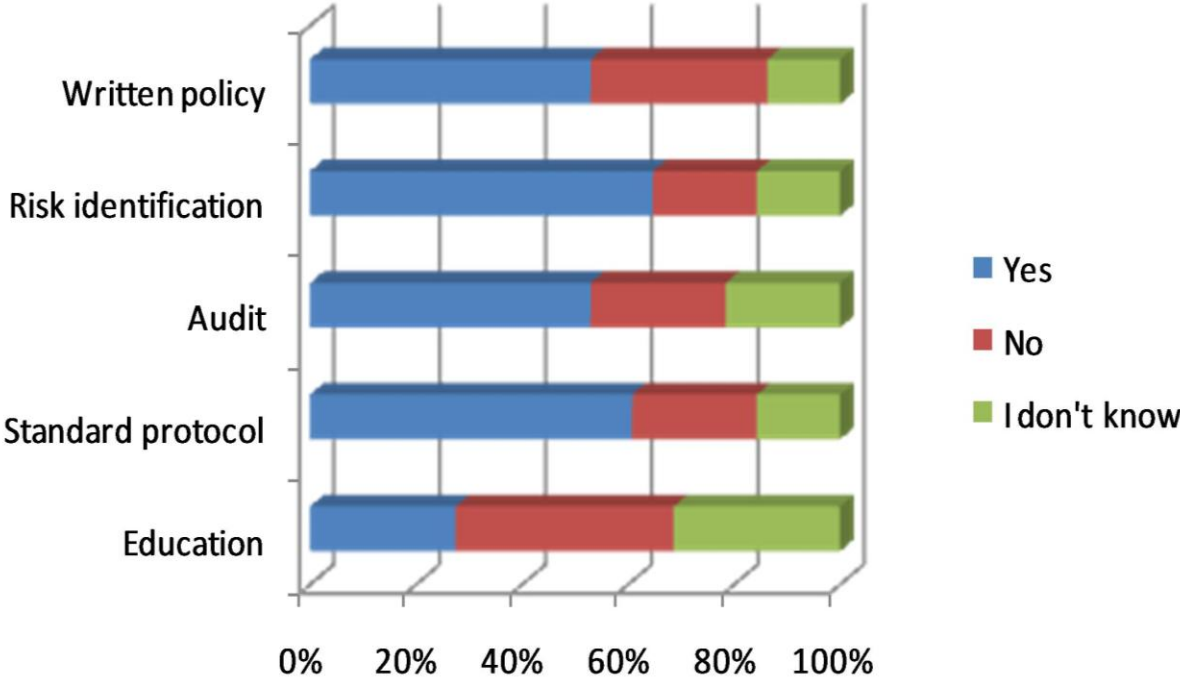


THE MODEL FOR IMPROVEMENT





Does YOUR organization have room for improvement?





The GAP: Knowledge to Practice





"Every system is perfectly designed to get the results that it gets"

- Dr. Paul Batalden



Principles:

- USE the evidence
- Adapt to your LOCAL context
- Use the M4I to embed the evidence into a complex social system



Where to begin?

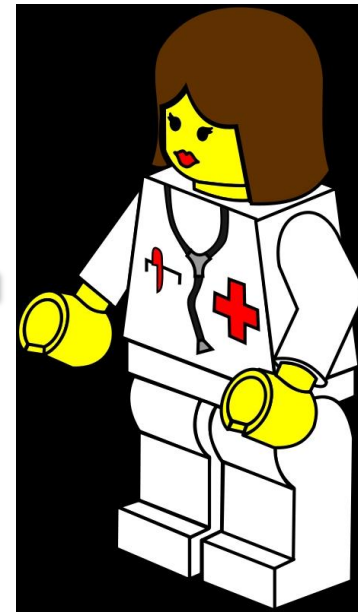
Form a team!



Leadership



Clinical Expert



Day-to-Day



What are we trying to accomplish?

HOW GOOD?

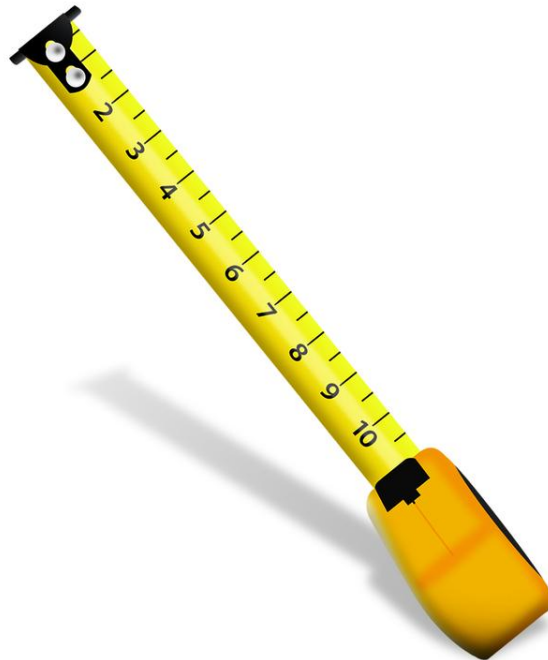
BY WHEN?

FOR WHOM?





**How will we know that a change
is an improvement?**

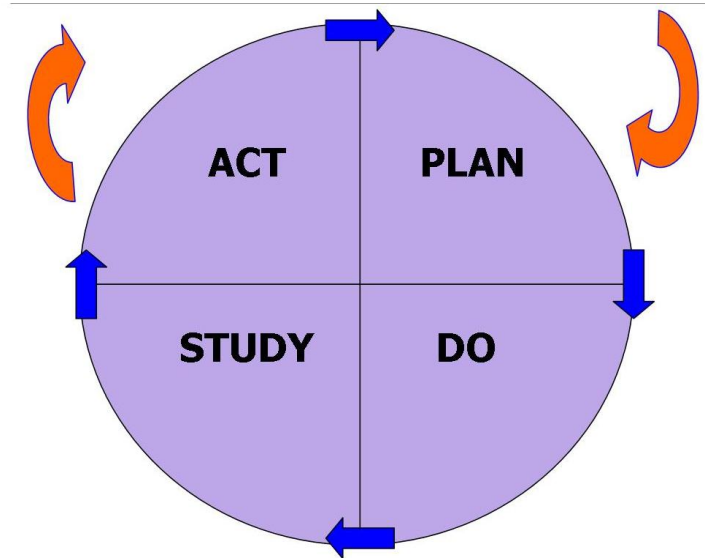


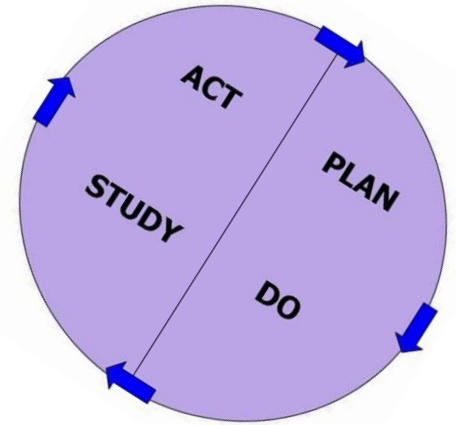
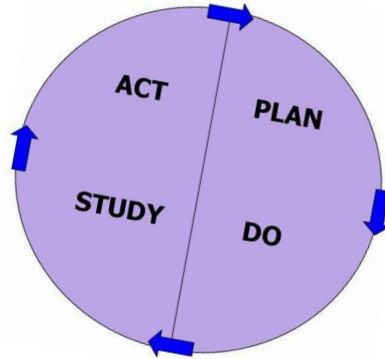
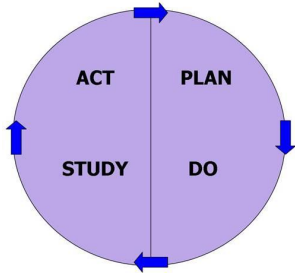
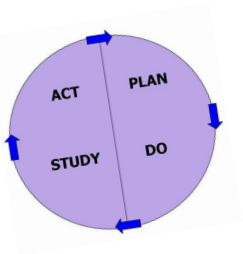


**What change can we make
that will result in improvement?**

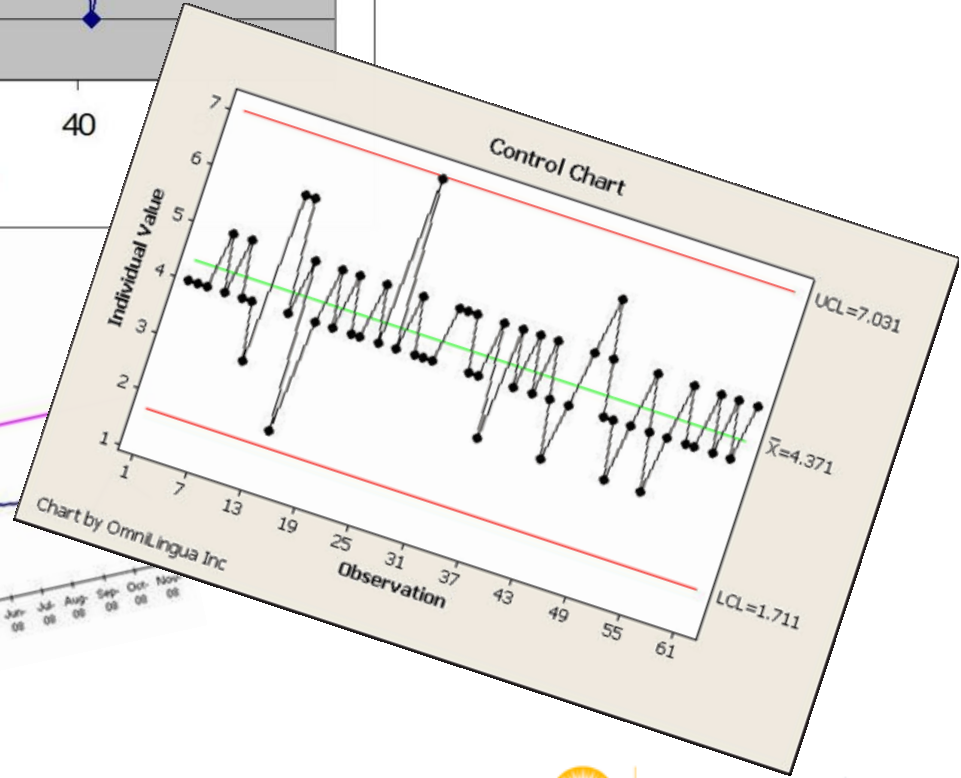
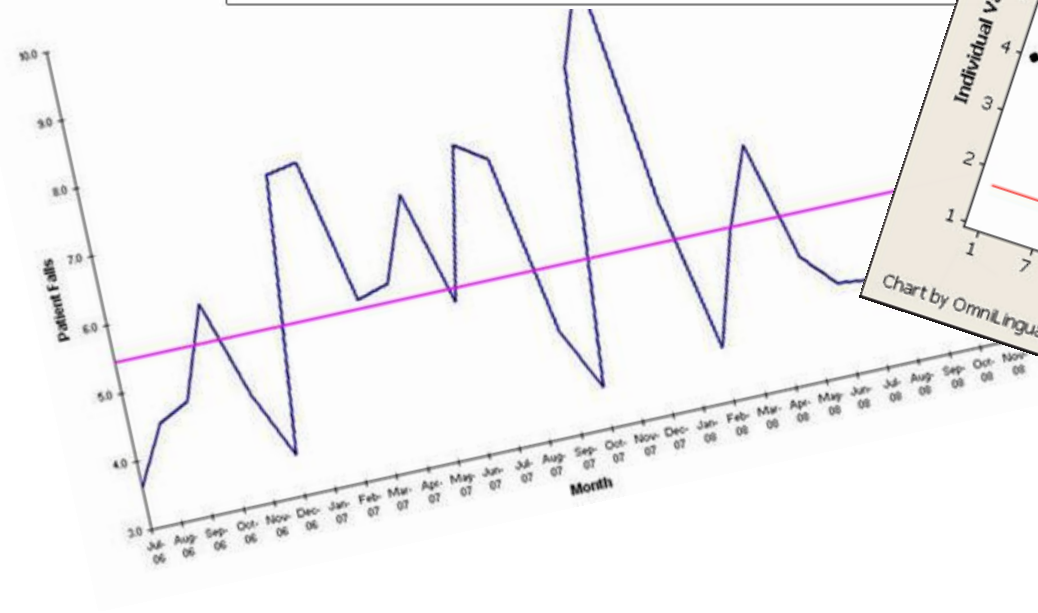
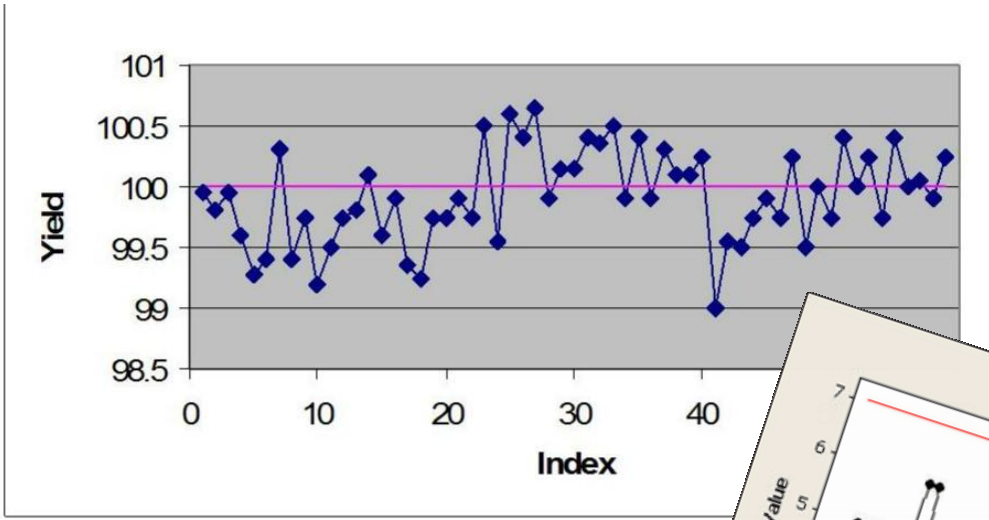
"The best protocols provide decision support at the point of care, and yet are user friendly and efficient to use, and preserve the ability to customize care for special patient situations or circumstances"

Maynard G, Stein J. Designing and implementing effective venous thromboembolism prevention protocols: Lessons from collaborative efforts. *J Thromb Thrombolysis* 2010, 29:159-166.





Start small. Scale **up.**





Spread your success!



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