

The graphic features a central orange circle with the text '2011 QUALITY AWARDS' in white. Radiating lines emanate from the circle, filling the upper half of the image. Below the circle, a landscape is depicted with green hills, stylized trees in various colors (brown, purple, red), and a path where several stylized human figures are walking. In the background, there are dark green mountains under a blue sky with stylized clouds.

2011
QUALITY
AWARDS

Throughout British Columbia, health facilities and programs are improving how they care for patients. But advances to health care quality don't happen on their own. Innovation is driven by the expertise and leadership of healthcare providers who are passionate about improving the health system.

Through its **Third Annual BC Quality Awards**, the BC Patient Safety & Quality Council (BCPSQC) is acknowledging and supporting those who are making positive, sustainable changes across BC's health system. Launched in 2009, the awards program recognizes individuals, health care teams and facilities that have implemented measures, or engaged in initiatives, to improve the quality of care in BC. The awards also serve to raise the overall profile of efforts to improve quality throughout the province.

We invite you to demonstrate your leadership in health care quality and patient safety by nominating a team or an individual in the **Third Annual BC Quality Awards**. The submission deadline is October 31, 2011.

KEY DATES

October 31, 2011
Deadline for Submissions

Winter 2011
Award recipients
announced

AWARD CATEGORIES

Excellence in Quality

The *Excellence in Quality* award categories are based on four areas of care, as defined by the BC Health Quality Matrix*. An award will be presented to a team or initiative focused on improving care in each of the following areas:

- | | |
|---|---|
| Staying Healthy | Awarded to an initiative focused on preventing injuries, illness and disabilities |
| Getting Better | Awarded to a team focused on improving care for acute illness or injury |
| Living with Illness | Awarded to a team focused on improving care and support for chronic illness and/or injury |
| Coping with End of Life | Awarded to a team focused on improving the planning, care and support for life-limiting illness and bereavement |
| Theme Award:
Across the Province | Awarded to a team that has effectively implemented and spread a quality initiative across the province. |

Leadership in Quality

Awarded to an individual who has demonstrated outstanding leadership in improving quality of care.

* BC Patient Safety & Quality Council. *BC Health Quality Matrix handbook*. Vancouver, (BC); 2010. (available at www.bcpsqc.ca)

RECOGNITION

The BCPSQC will announce the winners in the winter of 2011.

Award recipients will receive a plaque commemorating their achievement. Recipients will also receive \$2,500 to help support or disseminate their winning initiative.

HOW TO SUBMIT A NOMINATION

There is no limit to the number of submissions you can make. Click the links below to view or download the submission forms.

1. Select an award category.

[Excellence in Quality: Staying Healthy](#)

Awarded to an initiative focused on preventing injuries, illness and disabilities

[Excellence in Quality: Getting Better](#)

Awarded to a team focused on improving care for acute illness or injury

[Excellence in Quality: Living with Illness](#)

Awarded to a team focused on improving care and support for chronic illness and/or injury

[Excellence in Quality: Coping with End of Life](#)

Awarded to a team focused on improving the planning, care and support for life-limiting illness and bereavement

[Theme Award: Excellence in Quality Across the Province](#)

Awarded to a team that has effectively implemented and spread a quality initiative across the province.

[Leadership in Quality](#)

Awarded to an individual who has demonstrated outstanding leadership in improving the quality of care.

2. Prepare and Submit Your Nomination Online

Please review the online Adobe PDF submission form and prepare your responses as clearly and concisely as possible.

a) Open the Online Submission Form

Click on one of the links above to open the submission form that best suits the team, initiative or leader you would like to nominate. You can save the Adobe PDF submission form to your computer if you would like to continue working on it later.

b) Enter Your Responses

Enter your responses by typing or copying and pasting into the fields on the form. Note that there is a limitation on the number of characters that can be entered in each field to help ensure consistency among the submissions and scoring.

c) Submit Your Nomination

Make sure to save a copy of your submission to your computer for your records. You can submit the Adobe PDF submission by clicking the "Submit" button at the top of the form, or you may email it to awards@bcpsqc.ca as an attachment.

EVALUATION

Award submissions are evaluated by a panel of quality and safety leaders, past award winners, public representatives and members of the BCPSQC.

Each nomination is evaluated according to a 100-point scoring framework that assesses distinct dimensions of quality or for the initiative. The committee considers both the process by which an initiative is undertaken, and its outcomes.

Click the links below to view the 100-point scoring framework for each category.

Excellence in Quality - Four awards

The "Excellence in Quality" award categories are based on four areas of care, as defined by the BC Health Quality Matrix.* An award will be presented to a team or initiative focused on improving care in each of the following areas:

- [Staying Healthy](#) - Preventing injuries, illness and disabilities
- [Getting Better](#) - Care for acute illness or injury
- [Living with Illness](#) - Care and support for chronic illness and/or injury
- [Coping with End of Life](#) - Planning, care and support for life-limiting illness and bereavement
- [Theme Award: Across the Province](#)

The following evaluation criteria will be used to evaluate nominations for all four subcategories for the Excellence in Quality Award.

DIMENSIONS OF QUALITY (45 points; 15 points for "Across the Province")

*A maximum of 45 points is awarded based upon the strength of the initiative in addressing one or more dimension of quality.**

- **Acceptability:** care that is respectful to patient and family needs, preferences, and values.
- **Appropriateness:** care provided is evidence-based and specific to individual clinical needs.
- **Accessibility:** ease with which health services are reached.

* BC Patient Safety & Quality Council. BC Health Quality Matrix handbook. Vancouver, (BC); 2010. (available at www.bcpsqc.ca)

- **Safety:** avoiding patient harm resulting from care.
- **Effectiveness:** care that is known to achieve intended outcomes.
- **Efficiency:** optimal use of resources to yield maximum benefits and results.

SPREAD AND SUSTAINABILITY (15 points; 45 points for "Across the Province")

- Evidence was presented to illustrate how the initiative will be supported and continued in the future.
- Demonstration of sharing findings of the initiative and/or implementation in other locations (if applicable).

EVIDENCE OF IMPROVEMENT IN THE QUALITY OF CARE (20 points)

- Describe the measures or indicators that are being used to demonstrate improvement and the results of these measures.
- If results were tracked over time, please provide a run chart or control chart. Include numerical results plus a 200-400 word interpretation.
- Provide any other qualitative or anecdotal evidence that demonstrated success or progress.

INNOVATION (10 points)

- The initiative demonstrated innovation, originality and creativity.
- The initiative has the potential to inspire others to work towards improving the quality of care.

QUALITY OF SUBMISSION (10 points)

- The aims, measures and results are clearly presented.
- The submission is well presented overall.

Leadership in Quality and Patient Safety - One award

Awarded to an individual who has demonstrated significant leadership in the field of quality or patient safety in British Columbia, with a particular emphasis on involvement in the spread of success across the province.

The following evaluation criteria will be used to evaluate the Leadership in Quality and Patient Safety Award nominations.

DIMENSIONS OF QUALITY (25 points)

A maximum of 25 points is awarded based upon the strength of the initiative in addressing one or more dimension of quality*.

- **Acceptability:** care that is respectful to patient and family needs, preferences, and values.
- **Appropriateness:** care provided is evidence-based and specific to individual clinical needs.
- **Accessibility:** ease with which health services are reached.
- **Safety:** avoiding patient harm resulting from care.
- **Effectiveness:** care that is known to achieve intended outcomes.
- **Efficiency:** Optimal use of resources to yield maximum benefits and results.

TRANSFORMATIONAL LEADERSHIP (35 points)

- Has demonstrated an understanding of the complexity of health systems.
- Has created enabling structures to enrich connections in the system - that is, to forge new connections where none existed or to improve existing connections.
- Successfully developed and/or implemented a strategy to improve the quality of care.
- Demonstrated self-awareness, including taking time to cultivate and support others to improve safety and quality of care.
- Demonstrated leadership in spreading their work.

EVIDENCE OF IMPROVEMENT IN THE QUALITY OF CARE (20 points)

- Describe the measures or indicators that are being used to demonstrate improvement and the results of these measures.
- If results were tracked over time, please provide a run chart or control chart. Include numerical results plus a 200-400 word interpretation.
- Provide any other qualitative or anecdotal evidence that demonstrated success or progress.

INNOVATION (10 points)

- Initiatives led by the nominee demonstrate innovation, originality and creativity.
- The nominee's actions and work have inspired others to improve the quality of care.

QUALITY OF SUBMISSION (10 points)

- The aims, measures and results are clearly presented.
- The submission is well presented overall.

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APPENDICES

- Appendices are limited to a maximum of three pages.
- Please ensure all the key aspects of your submission are included on the submission form.

To ensure consistent scoring, the submission form includes limitations on number of words that can be included for each section. Similarly only three pages of attachments or appendices will be accepted. Please keep your response as clear and concise as possible.

Appendices are to be submitted by email to awards@bcpsqc.ca. Please include "Awards submission" in the subject line, along with your name and the award category.

To help protect the environment, please do not send hard copies of your submission form or the attachments.

Confirmation

An email confirmation will be sent after your submission is received. If you do not receive an email confirmation within 48 hours please contact Kerianne Poulsen at 604-668-8225.