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Health Quality Network British Columbia

November 24, 2009

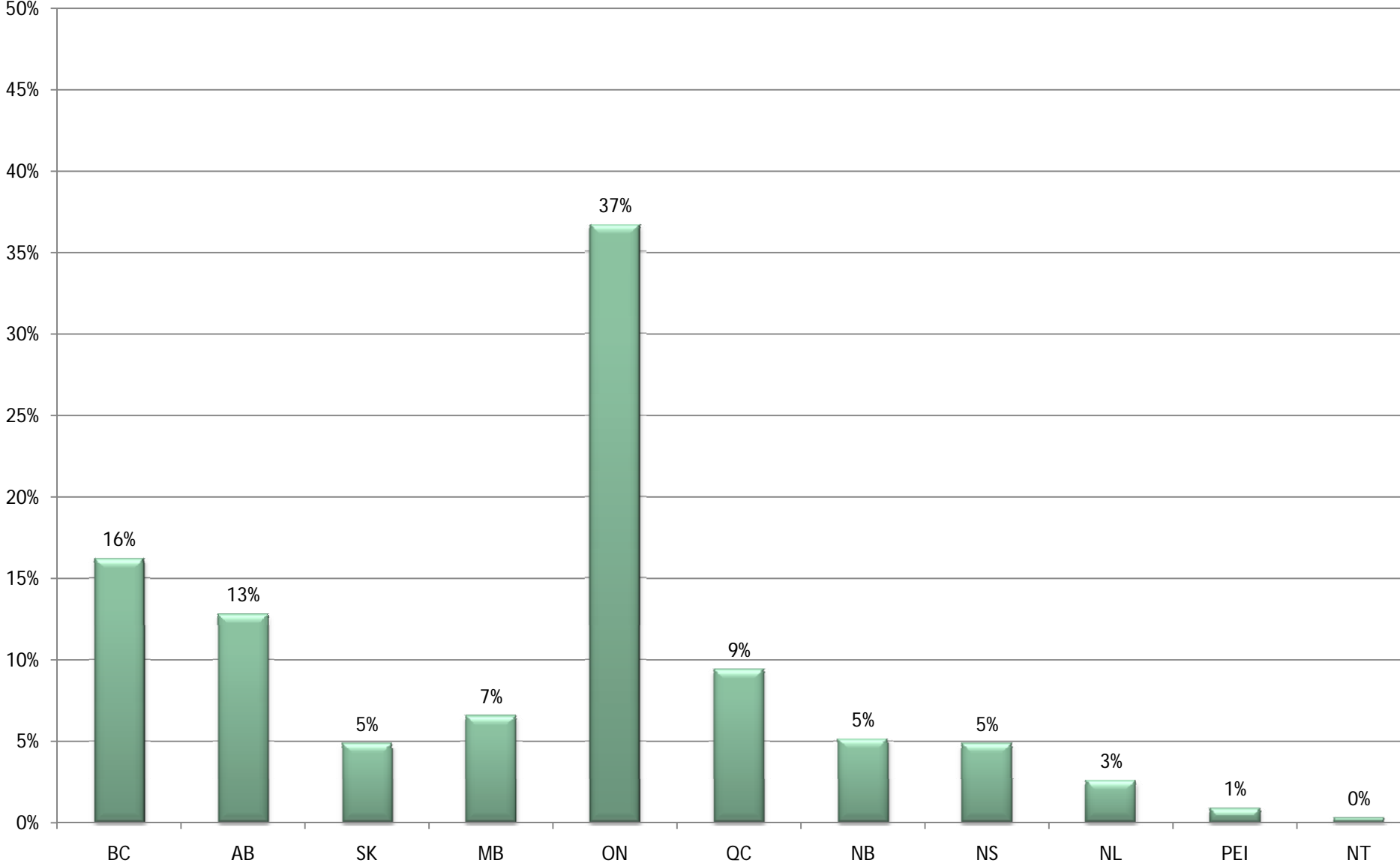
Marlies van Dijk

What have we been up to?

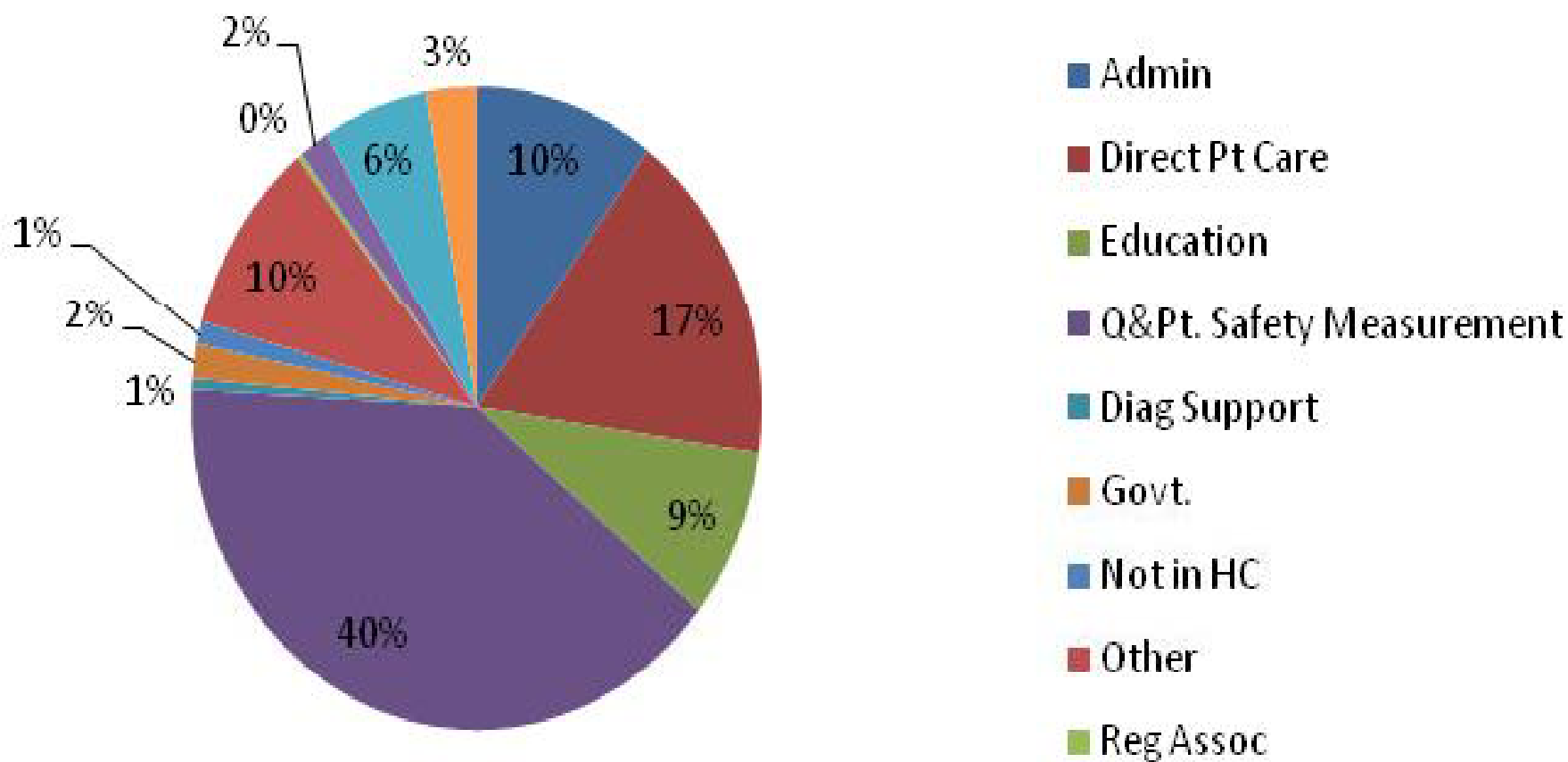
- National Survey findings
- Key informant interviews
- Future direction of SHN!
- Discussion

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Responses by Provinces (%)

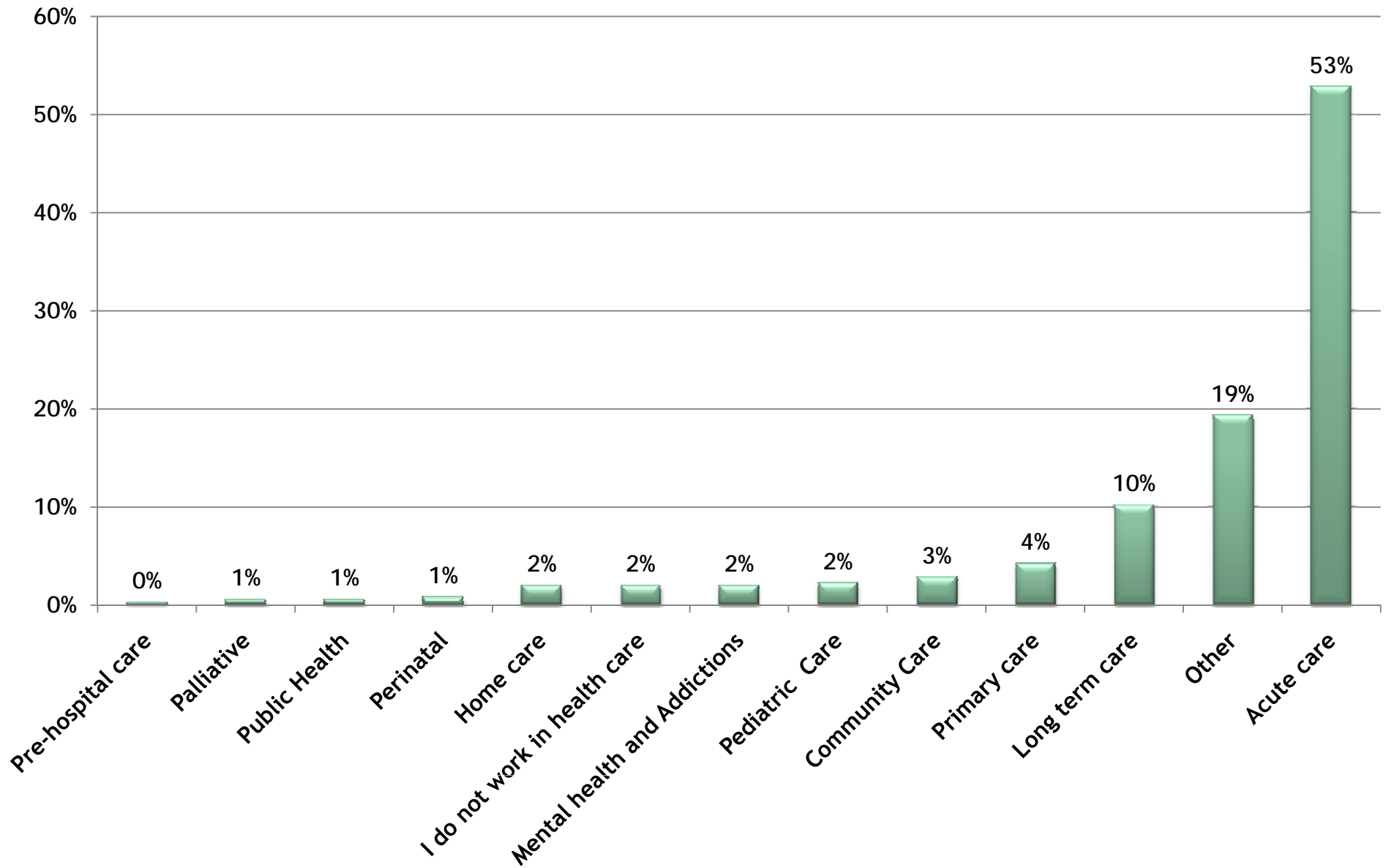


Primary Work of Responders (%)

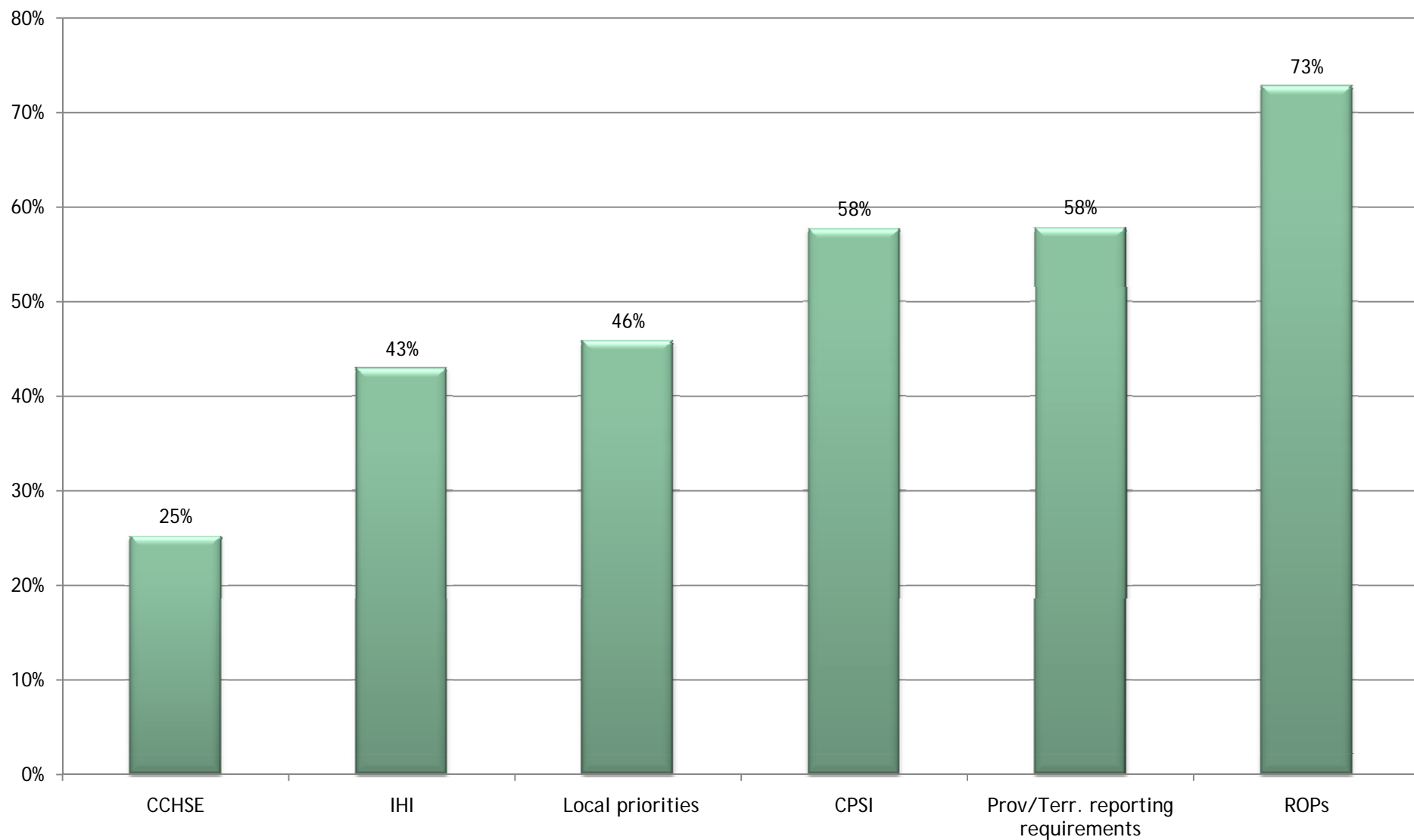


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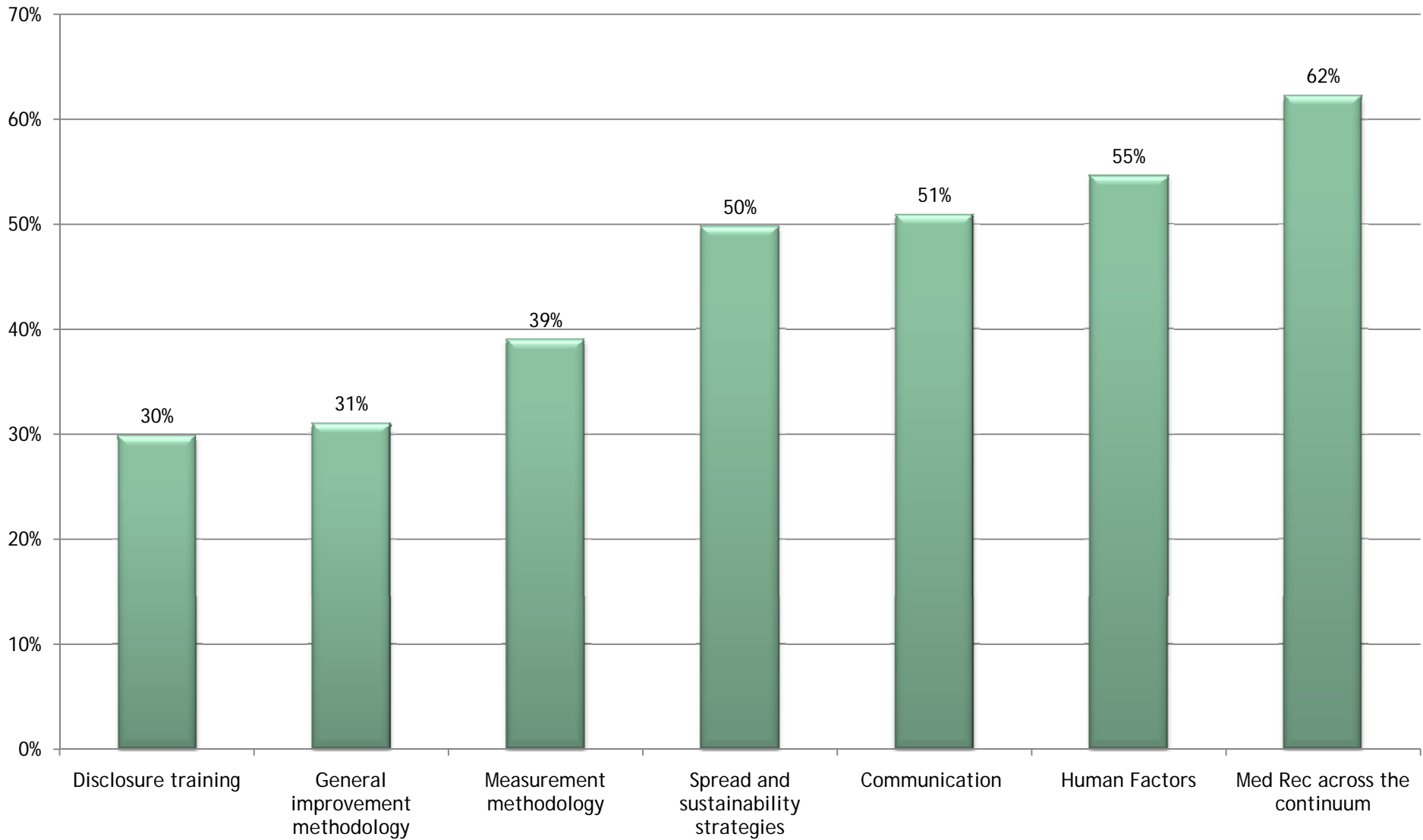
Health Care Sector (%)



% Respondants who "strongly agreed" How important is it to have priorities that align with:

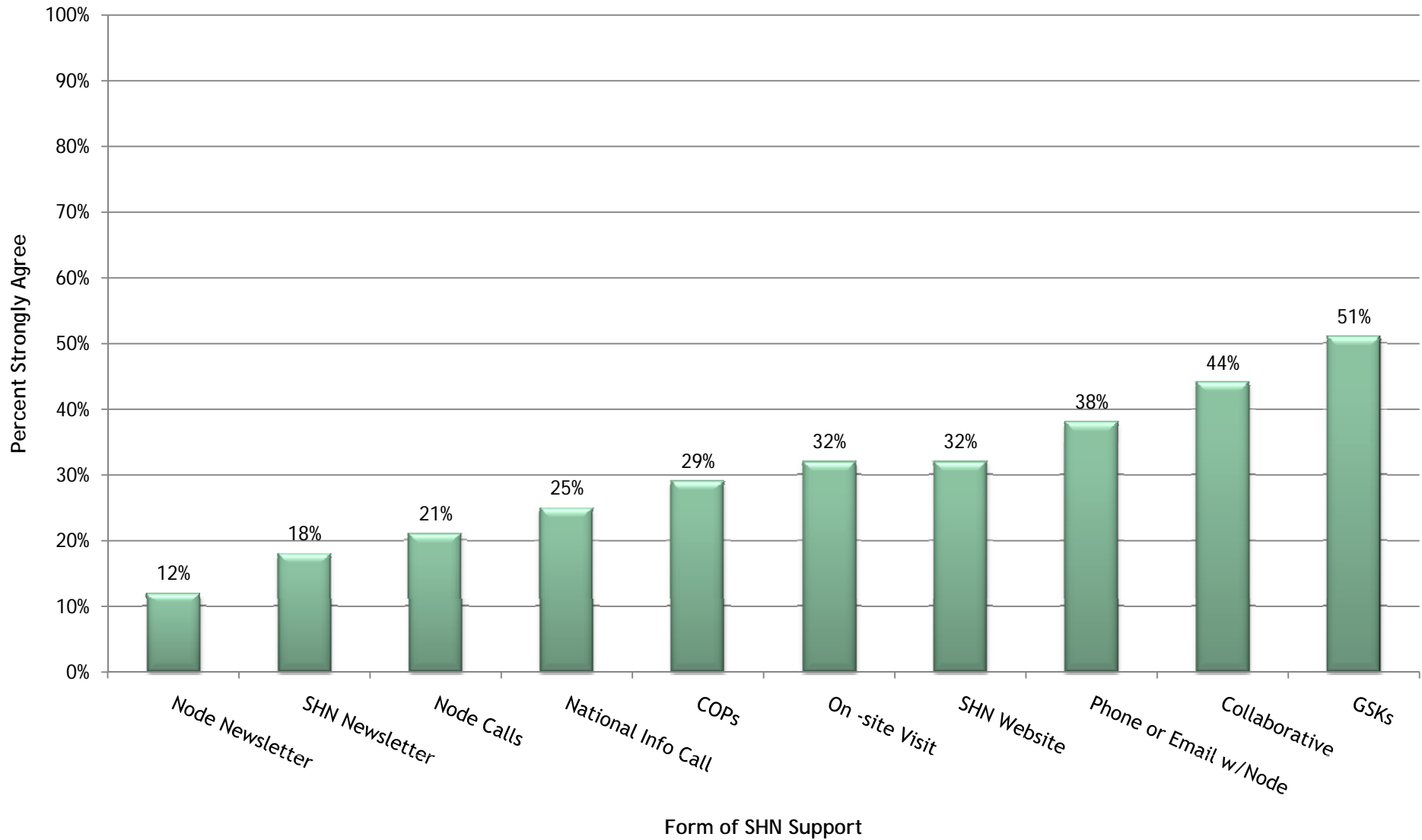


Support for Patient Safety Topics % respondents who "strongly agreed"

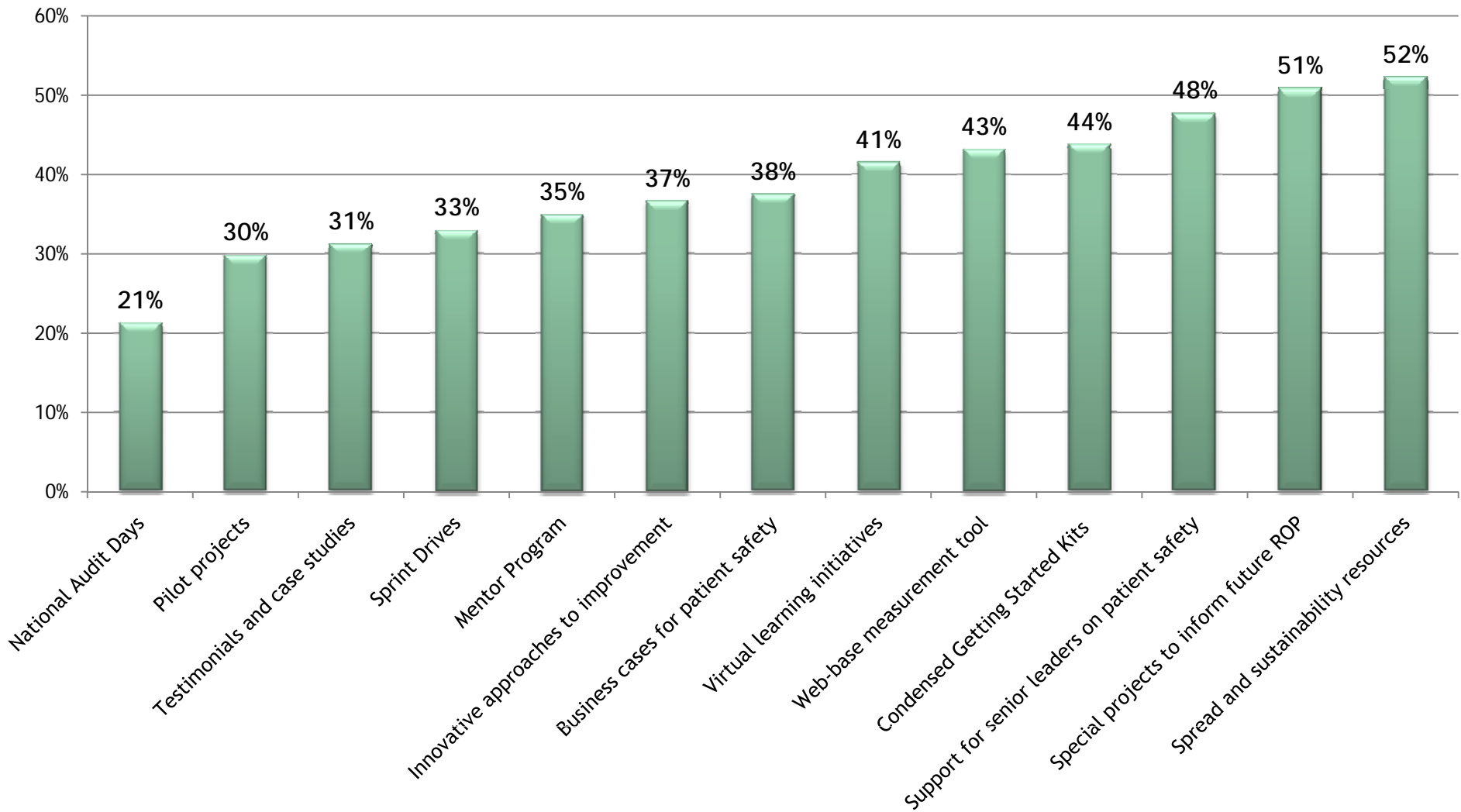


Usefulness of SHN Supports

% respondents who "strongly agreed" (minus non-users)



Support for New SHN Tools % Respondants who "Strongly Agree"



Key Information Interviews in the West

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Key Learnings

- Key player in improving adoption of patient safety initiatives
- Literature and patient safety issues very helpful (knowledge broker)
- Urging health systems to do better was essential
- Now ready for more adaptable and flexible tools to apply to local setting (less prescriptive ie., no more BTS Collaboratives)

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Patient Safety Priorities

- Non acute sector focus (community, residential care, and ambulatory care)
- More literature summaries and business cases
- More interaction with clinical front line to ensure priorities resonate
- Greater communication strategies to make sure it gets to the front-line (a pull vs. push strategy)

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New Directions

- Create a clear National Patient Safety Agenda
- National benchmarking role in coordination with other organizations like CIHI
- Work together so not so many measurement demands from varying sources
- Coordinate a clear national agenda
- Physician lead for SHN!

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THE CONTINUUM OF SPREAD: SPREAD INNOVATION ALONG A CONTINUUM



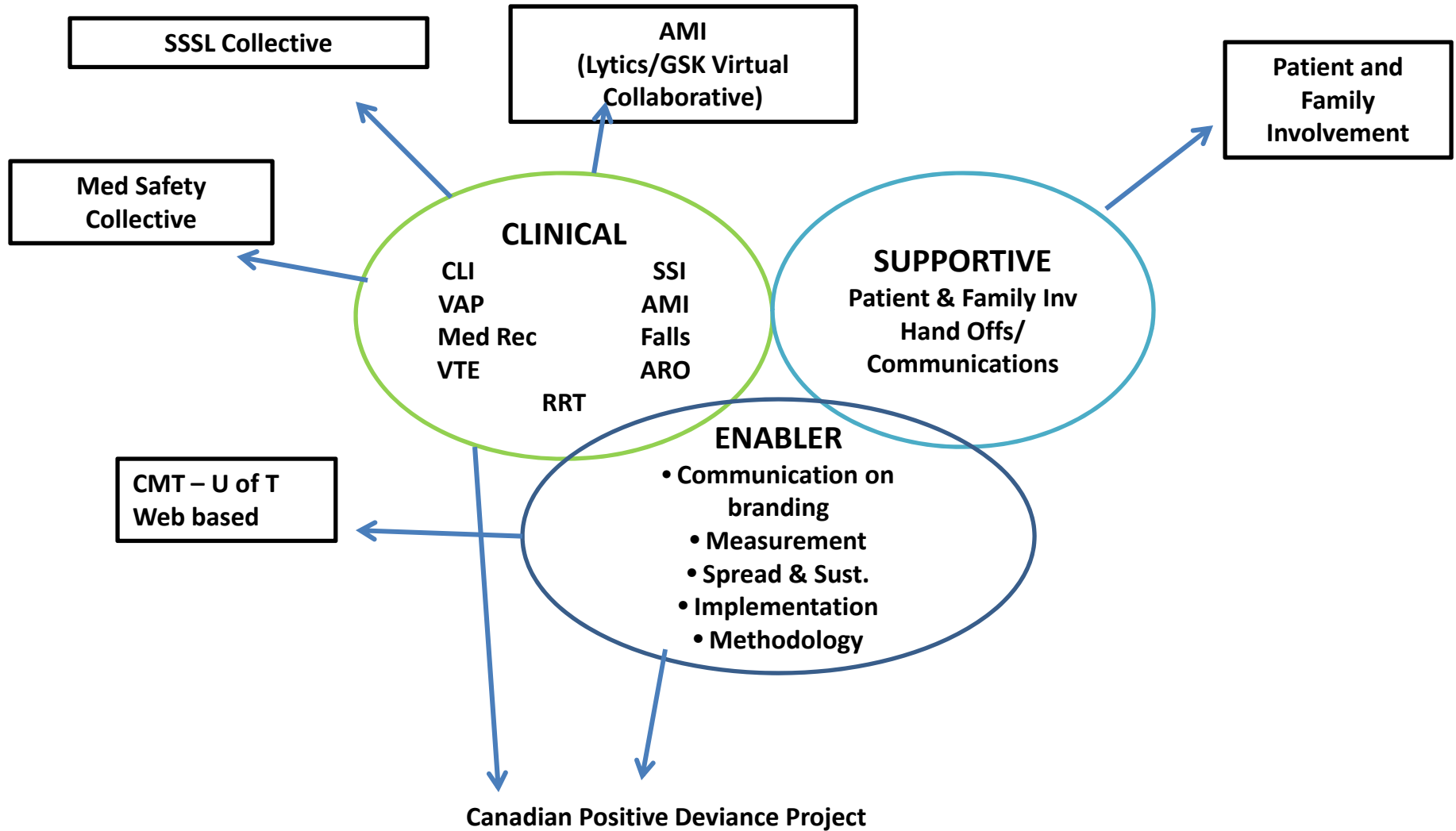
Greenhalgh T, Robert G, MacFarlane F, Bate P, Kyriakidou O. Diffusion of innovations in service organizations: Systematic review and recommendations. *Milbank Quarterly*. 2004;82:581-629.

2009-2010 - Learning Network

- Web-based data submission
- Enroll as an individual
- Maintain all 10 interventions with emphasis on some (VTE, Med Rec, ARO, AMI, SSI and Falls)
- Some stream based topics (not confirmed yet)
 - Surgical Safety
 - Medication Safety
 - Hand offs
 - Patient and family engagement

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Future of SHN Learning Network



DRAFT

SAFE SURGERY SAVES LIVES COLLECTIVE

People Working Together to Improve Surgical Safety

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✓ Checklist **Action** Series

January – April, 2010



BC Patient Safety & Quality Council • Health Quality Council of Alberta • Saskatchewan Health Quality Council • Manitoba Institute for Patient Safety

Checklist Action Series

The Checklist Action Series is designed for surgical programs, teams and individuals who want to adapt and implement a surgical checklist for their setting.

Who should join?

- Surgeons
- Anesthetists
- QI Professionals
- OR Nurses
- Nurse Managers
- Senior Leaders
- Any other healthcare professionals

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This virtual program will focus on *seven key areas* of challenge through web based sessions:

- Choose and adapt a checklist
- Engage the surgical team
- Integrate the checklist in the workflow and local processes
- Measure success
- Patient engagement
- Implementation, standardization and spread across institutions and large systems
- Improve safety culture

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Safe Surgery Saves Lives Collective Timeline - Draft

Oct-09 Nov Dec Jan-10 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Written materials

On-line Learning Community – Discussion Forum, CoP, List Serve

Faculty Office Hours

A. Checklist –
Action Series Wave 1

A. Checklist –Action
Series Wave 2

B. Intra-operative
Medication Safety –
Learning Lab Wave 1

C. SSI
GSK
Updates

C, D, E, F Topics - TBD

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