



## HEALTH QUALITY NETWORK MEETING

### MINUTES

November 10, 2010 (Wednesday)

9:30 a.m. to 3:30 p.m.

Delta Vancouver Airport Hotel  
Viscount Room  
3500 Cessna Drive, Richmond

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**Present:** Per Participant List attached

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#### 1. WELCOME AND OBJECTIVES FOR THE DAY

Dr. Cochrane, Chair, called the meeting to order at 9:40 a.m. and welcomed everyone to the meeting. He shared the meeting objectives with HQN Members.

#### 2. HQN TERMS OF REFERENCE

Based on the feedback from the September 29 HQN Meeting, the HQN Terms of Reference have been revised.

Ms. Krause reviewed the revised Terms of Reference for HQN Members. She discussed the purpose and objectives of HQN (some objectives are the same as and some are different from the previous ones), identified the top 10 future areas to address and shared membership expectations.

Discussions amongst HQN Members included:

- The issue of IMIT – effective and efficient policies
- Key Result Areas (KRA)
- Better communications

#### 3. PATIENT SAFETY IN PRIMARY CARE

Ms. Krause advised that, in April 2009, CPSI and BCPSQC jointly funded a research to explore what is currently known about patient safety in primary care nationally and internationally.

She discussed the methodology used to conduct this research, the key findings of the research, the potential next steps identified by the research and the communication plan.

Discussions with HQN Members included:

- This research does not include emergency services or public health
- Stakeholder organizations are working at a federal level and pursuing strategic directions
- A focus of the federal - provincial re-negotiation in 2014 will be primary care - the foundation of care is primary care
- Missed or delayed diagnosis and medication management are the two major issues in patient safety in primary care

#### **4. QUALITY ACADEMY**

Mr. Wray made a presentation on Quality Academy. He reviewed for HQN Members the background, overview, current cohort and future plans and supporting program.

Discussions amongst HQN Members included:

- The importance of networking
- Quality Academy for Physicians and Clinical Champions
  - Linking with CME – working with BCMA and the Colleges
  - Undergraduate pre-licensure/academic involvement
  - Opportunity for team or pair to work together – e.g., a physician and a clinician nurse
  - Importance of a framework of knowledge and learning that is aligned with the system
- Board and Executive Learning Series
  - Within the Innovation and Change Agenda, there is a focus on Board development.
  - Contents of the CPSI Board Governance Program will be referenced/incorporated, but BCPSQC's program will not be limited to the CPSI program.

Dr. Cochrane advised that the Minister is very pleased with and supportive of the Quality Academy.

#### **5. TECHNOLOGY ASSESSMENTS**

Dr. O'Connor and Dr. Joy made a presentation on Health Technology Assessment. They reviewed for HQN Members what Health Technology Assessment is, its evolution, recent Health Technology Assessments from Canadian Agency for Drugs and Technologies in Health (CADTH), the pathways that technology acquisition follows, new technology prioritization by VCH's Biomedical Department, rationale for a province-wide technology assessment process, B.C. Health Technology Assessment process objectives, robotic surgery, general observations and technology acquisition stories.

Ms. Lamsdale made a presentation on human factors, human factors engineering, human factors device evaluations and human factors in procurement evaluation.

Discussions amongst HQN Members included:

- Return on investment
- Importance of having a standardized approach/process
- Barriers
- Assessment is based on individual organizational needs
- Request for Proposal - common template and bridging for differences
- Opportunity to discuss with B.C. Health Authority Shared Services Organization

**6. ANALYSIS OF TEAM BEHAVIORS IN THE OPERATING ROOM**

Ms. Lamsdale made a presentation on Human Factors in the Operating Room.

With funding from BCPSQC, an analysis of “Non-Technical Surgical Skills” (NOTSS) in British Columbia Children’s Hospital Operating Rooms (all specialties) was undertaken to support the education of teams in improved workflow tasks, cognitive decision-making abilities, communication and teamwork, and leadership as areas for improvements in surgical safety.

Ms. Lamsdale reviewed for HQN Members the flow (ins and outs and classification of movement) and team behavior in the Operating Room. She also shared the overall findings of this project.

Dr. Cochrane noted that the implementation of the Surgical Safety Checklist is one of the eight areas under Clinical Care Management. He and Ms. Lamsdale will be happy to provide the tools used in this analysis to Health Authorities who may find them helpful.

**7. PATIENT-FOCUSED FUNDING AND THE HEALTH SERVICES PURCHASING ORGANIZATION**

Dr. Cochrane noted that the B.C. Health Services Purchasing Organization (BCHSPO) was incorporated to oversee the implementation of Patient-Focused Funding. Under this funding approach, hospitals receive financial incentives for delivering acute-care services for a competitive, set price.

Mr. Kabanuk made a presentation on the work of BCHSPO. He reviewed for HQN Members the projected health care spending (2009/2010 to 2025/2026), Activity Based Funding, EDP4P, Procedural Care Program and Care Model Redesign & Quality Improvement. Also discussed were how BCHSPO’s various activities fit together and the quality aspects. He also provided an update on the National Surgical Quality Improvement Program (NSQIP) in B.C.

While the BCHSPO is currently looking at acute care only, it is hoped that they may have the opportunity to go into community care in the future.

**8. EMERGING ISSUES AND HQN MEMBER UPDATES**

a. BCPSQC Safety Alerts

Two Patient Safety Alerts were issued in October 2010, copies of which were provided to HQN Members at the meeting.

b. HQN Member Updates

There were no updates.

Dr. Cochrane distributed a meeting evaluation form and requested that HQN Members complete and return it at the end of the meeting.

9. **NEXT MEETING**

The next meeting will be held on **Wednesday, February 23, 2011, from 9:30 a.m. to 3:30 p.m.**  
(location to be advised).

10. **ADJOURNMENT**

There being no further business before the HQN, the meeting adjourned at 3:00 p.m.



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D. D. Cochrane, M.D., Chair

December 8, 2010

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Date



## HEALTH QUALITY NETWORK

November 10, 2010

### Participant List

Name		Organization
Laureen	Styles	BC Academic Health Council
Bilal	Waheed	BC Coroner's Office
Shao-Hua	Lu (Dr.)	BC Medical Association
Annemarie	Taylor	BC Patient Safety & Learning System
Doug	Cochrane (Dr.)	BC Patient Safety & Quality Council
Christina	Krause	BC Patient Safety & Quality Council
Mark	Collins	BC Pharmacy Directors' Group
Christine	Penney	College of Registered Nurses of BC
Andrew	Webb (Dr.)	Fraser Health Authority
Cathy	Weir	Fraser Health Authority
Dave	Williams (Dr.)	Fraser Health Authority
Linda	Irvine	Health Care Protection Program
David	Wilton (Dr.)	Hospitalist Program
Judy	Huska	Impact BC
Jeremy	Etherington (Dr.)	Interior Health Authority
Linda	Comazzetto	Interior Health Authority
Liv	Brekke	Ministry of Health Services - Clinical Care and Professional Practice
Brian	Sagar	Ministry of Health Services - Acute Care Division
Thomas	Guerrero	Ministry of Health Services - Strategic Management Branch
Camille	Ciarniello	Providence Health Care
Sue	Fuller-Blamey	Provincial Health Services Authority
Georgene	Miller	Provincial Health Services Authority
Elizabeth	Bryce (Dr.)	Provincial Infection Control Network
Judy	Isaac-Renton (Dr.)	Provincial Infection Control Network
Malcolm	Maclure (Dr.)	The University of British Columbia
Jim	Christenson (Dr.)	The University of British Columbia - Emergency Medicine
Lenora	Marcellus	University of Victoria
Linda	Dempster	Vancouver Coastal Health
Janet	Joy (Dr.)	Vancouver Coastal Health
Patrick	O'Connor (Dr.)	Vancouver Coastal Health
Eileen	Goudy	Vancouver Island Health Authority

#### BCPSQC Staff:

Elsie	Chan	BC Patient Safety & Quality Council
Katie	Procter	BC Patient Safety & Quality Council
Melanie	Rathgeber	BC Patient Safety & Quality Council
Andrew	Wray	BC Patient Safety & Quality Council

#### Guests:

Steve	Kabanuk	B.C. Health Services Purchasing Organization
Becky	Palmer (Dr.)	Provincial Health Services Authority
Dan	Horvat (Dr.)	The University of British Columbia
Allison	Lamsdale	Vancouver Coastal Health