



HQN WORKPLAN

2011-2012



BC Patient Safety
& Quality Council



Top 10 Future Areas to Address (from Sept 2010)

1. Effective Measurement (indicators + systems for capture)
2. Leadership (all levels) and Education
3. Physician Engagement
4. Cost & Quality
5. Effective system re-design and change management strategies
6. Healthcare worker health and safety
7. Culture
8. Health Literacy
9. Accountability and Transparency
10. Clinical Care Management



Working Groups - past experiences

1. Education & Capacity Building
 - Quality Academy
 - Virtual Learning Opportunities
2. Measurement
 - Best Practice Review
 - Principles for Public Reporting
3. Patient & Public Engagement
 - It's Good to Ask



Patient & Public Engagement Working Group

1. Membership
2. Priority Areas of Focus
 - It's Good to Ask (expansion)
 - Public Focus on BCPSQC website



New Working Groups?

1. CCM Measurement
2. Communications
 - CCM
 - It's Good to Ask
 - Future topics
3. Clinical Engagement
4. Cost and Quality



HQN Members

HQN Purpose:

1. Information Sharing
2. Education
3. Collective Problem Solving/Action

Network agendas created by HQN membership



Emerging Issues and HQN Member Updates



Next Meeting

Date: May 18, 2011 (Wednesday)
Time: 9:30 am – 3:30 pm
Location: TBD