



## HEALTH QUALITY NETWORK MEETING

### MINUTES

February 18, 2009 (Wednesday)

9:30 a.m. to 3:30 p.m.

Delta Vancouver Airport Hotel  
Sea Island Ballroom – East  
3500 Cessna Drive, Richmond, BC

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**Present:** Per Participant List attached

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#### 1. **CALL TO ORDER**

Dr. Cochrane, Chair, called the meeting to order at 9:30 a.m.

#### 2. **WELCOME AND REVIEW OF AGENDA**

Dr. Cochrane welcomed members of the Health Quality Network (HQN) to its first meeting. The agenda of the meeting was reviewed and approved.

#### 3. **HQN TERMS OF REFERENCE & WORKING GROUPS**

The draft HQN Terms of Reference and Ms. Krause's presentation slides were discussed. Ms. Tregillus suggested a patient representative on the HQN membership, and it was proposed that Ed Kry from Patients for Patients Safety Canada of the World Health Organization (WHO) be considered. It was also felt that the same individual from each organization should attend the HQN meetings regularly as continuity is important.

**Action:** Ms. Chan will circulate the HQN Membership List with the minutes of this meeting.

Ms. Krause hoped to have the HQN Working Groups functional in March or April and encouraged interested members to sign up. The Working Groups will meet primarily through teleconference. Other Working Groups may be created in the future, and commitment will vary based upon the Council's Strategic Plan.

#### 4. **GUEST PRESENTATION: SAFE SURGERY CHECKLIST**

Dr. Cochrane introduced Dr. Bryce Taylor from the University Health Network (UHN) and Ms. Paula Beard from the Canadian Patient Safety Institute (CPSI) who made a presentation on the Safe Surgery Checklist. The presentation focused on the experiences of UHN's participation in the WHO study, and was very well received by HQN members.

**Action:** Ms. Chan will circulate Dr. Taylor's presentation slides to HQN members with the minutes of this meeting. (Subsequent to the meeting, CPSI advised that the file is too big to send by e-mail, and they are working on reducing the size of the presentation. The presentation will be forwarded to HQN members when available.)

5. **GROUP DISCUSSION – SURGICAL PROGRAM REVIEW AND IMPLEMENTATION STRATEGY FOR SAFE SURGERY CHECKLIST IN B.C.**

Dr. Cochrane introduced Dr. Tony Taylor and Dr. Dave Matheson who discussed the review of surgical quality improvement and measurement systems being undertaken on behalf of the Council to determine the best product, value and quality impact of implementing a surgical quality improvement and measurement system in B.C.

Ms. Tregillus identified the following three barriers:

1. The privacy interpretations in B.C.
2. Culturally, people are concerned about measurement – as there is fear of punishment or embarrassment.
3. Embedment of the tool – as it is costly to make the change measurement.

Mr. Fulton expressed concerns that there are multiple demands on the Health Authorities as there are a massive number of initiatives going on, and he hoped that Health Authorities can manage change and sustainability without additional resources. He also emphasized the importance of alignment of our provincial monitoring and evaluating work with Accreditation Canada.

Dr. Taylor noted that the review will emphasize on what the surgical program looks like, the way we do business, how we care for our surgical patients, and how we can improve the outcome.

Dr. Matheson requested HQN members to provide names of systems they heard of and names of individuals and leaders who can be contacted to Dr. Taylor at [astaylor@shaw.ca](mailto:astaylor@shaw.ca).

6. **BCPSQC STRATEGIC PLAN**

Dr. Cochrane made a presentation on the purpose and key roles and responsibilities of the Council – leadership and coordination, measurement and evaluation, legislation and regulation, education and professional development, information and communication, and Council members. He also discussed the key themes – organizational responsibility, building capacity, implementing patient safety and quality improvements, and the public voice.

Dr. Cochrane also advised that the Council's 2009 – 2012 Strategic Plan was developed and approved by the Council. The Strategic Plan was submitted to the Minister of Health Services who gave his permission to discuss it at this meeting. The strategic directions are provincial perspective, capacity building, supportive environment, and transparency and accountability.

**Action:** Dr. Cochrane will meet with Ms. Tregillus to discuss the privacy legislation issues.

## 7. **B.C. HEALTH QUALITY MATRIX**

The draft B.C. Health Quality Matrix - dimensions of care and dimensions of quality - was discussed at the meeting. Dr. Cochrane noted that if we get the matrix right, we can make the measurement right.

Home and community care was also discussed. Ms. Tregillus commented that it took about ten years to get primary care on the quality and safety agenda.

Dr. Cochrane advised that CPSI specifically has a working group and a white paper on safety in primary care and in pre-hospital care. There will be relevance to HQN and as to how to manage emergency services.

**Action:** Dr. Cochrane and HQN members will look at some of these safety issues at the next meeting.

Also discussed were prioritization and coordination of efforts, capacity building expertise, education, programs, change management, commitment from Health Authority Boards for training, partnership, workplace safety, bringing leadership of the system together under a single name for safety, change of focus from finance to quality and safety, viewing quality from the patient's perspective, accessibility, mapping of Accreditation Canada's dimensions of quality, focus on outcome and cost reduction, patients not getting the care and drugs when discharged, and the goal of staying healthy.

## 8. **DIRECTORY OF INITIATIVES**

Dr. Cochrane introduced Ms. Nikki McCallum who made a presentation on Innovation and Transformation: B.C. Health Innovations Registry. Ms. McCallum advised that the Innovation and Transformation Directorate was formed in support of the Throne Speech commitment to health care innovation and renewal. She reviewed for HQN members the Directorate's mandate, the development of the B.C. Health Innovations Registry, and its benefit. The Directorate is at its implementation stage.

## 9. **REFLECTIONS ON THE DAY**

Reflections on the day were:

- Presentation on the Safe Surgery Checklist was very well received.
- Multiple demands on Health Authorities.
- Alignment of our provincial monitoring and evaluating work with Accreditation Canada.
- Privacy issues affecting quality of care.

**10. OTHER BUSINESS**

10.1 Future HQN Meetings in 2009

The dates for HQN meetings in 2009 are:

- June 10 (Wednesday)
- September 9 (Wednesday)
- November 25 (Wednesday)

All meetings will be held from 9:30 a.m. to 3:30 p.m. Locations of these meetings will be advised closer to the dates. Dr. Cochrane noted that agenda items are welcome and should be e-mailed to Ms. Chan at [echan@bcpsqc.ca](mailto:echan@bcpsqc.ca). Activities of the Working Groups will be reported at HQN meetings.

Ms. Krause noted that communication between meetings will be via e-newsletters, but any urgent decisions required will be communicated via e-mail.

10.2 Stakeholder Consultation Report

Ms. Krause advised that the report on the Stakeholder Consultation completed by the Howegroup in September is being finalized.

10.3 Upcoming Events

Dr. Cochrane advised that the Institute for Healthcare Improvement's 10th Annual International Summit on Redesigning the Clinical Office Practice will be held March 22 to 24 in Vancouver. In support of this meeting, Impact BC is organizing the Canadian Health Improvement Forum on March 21. Brochures for both meetings were available for pick-up at the registration desk.

**11. DATE OF NEXT MEETING**

The next meeting will be held on **Wednesday, June 10, 2009, from 9:30 a.m. to 3:30 p.m.** (location to be advised).

**12. ADJOURNMENT**

There being no further business before the HQN, the meeting adjourned at 3:10 p.m.



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D. D. Cochrane, M.D., Chair

March 27, 2009

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Date

Attachments