



HEALTH QUALITY NETWORK

November 10, 2010



Highlights from Sept 29 Meeting

- Allow for time for members to share their work
- Bring in experts as required for addressing various topic areas
- Clarify expectations of members
- New communication strategies (e.g., Linked In; listserve)
- Membership gaps (unions, worksafe BC, SSO)
- Maintain educational and knowledge transfer components
- Share more of what the BCPSQC is doing
- Develop a workplan for the HQN
- Create new Working Groups as required



Top 10 Future Areas to Address

1. Effective Measurement (indicators + systems for capture)
2. Leadership (all levels) and Education
3. Physician Engagement
4. Cost & Quality
5. Effective system re-design and change management strategies
6. Healthcare worker health and safety
7. Culture
8. Health Literacy
9. Accountability and Transparency
10. Clinical Care Management



Purpose

To promote, enable and facilitate the improvement of the quality and safety of health services in British Columbia through leadership, collaboration and shared learning.



Objectives

1. Provide a forum for bringing together the expertise in sharing strategies for overcoming barriers.
2. Problem solving role through sharing, showcasing and bringing people together that allows innovation to occur.
3. Provide a mechanism to influence each other as members and to influence the health system.
4. Provide a safe environment for conversations to occur on difficult issues.
5. Embed quality within the province based upon the Health Quality Matrix and evaluate the effectiveness of the matrix.



Objectives (cont')

6. Identify common and relevant priorities/topics that lead to specific quality initiatives/projects.
7. Promote best practices to be utilized throughout the province.
8. Facilitate and provide a vehicle for shared learning/knowledge capability transfer from research to application in the health system that leads to improved clinical outcomes.
9. Provide a mechanism that brings the public's experience and views to the attention of HQN members.



Membership Expectations

- As a Network, membership is not necessarily representational, but rather to bring both organizational and individual perspectives
- Membership would reflect the breadth and depth of the health system (all sectors)
- Movement to a more open and flexible membership from where we began



DISCUSSION