



**BC Patient Safety
& Quality Council**

**HEALTH QUALITY NETWORK
Meeting Agenda**

Date: September 9, 2009
Time: 9:30 am - 3:30 pm
Location: Bristol Room, Delta Vancouver Airport
 3500 Cessna Drive
 Richmond, BC
WebEx: <https://saferhealthcarenow.webex.com>
 Dial-in: 1-877-385-4099
 Passcode: 1398124#

Guests:

Dr. Jack Chritchley, Senior Chair, Patient Care Quality Review Boards
 Helen Bevan, NHS Institute for Innovation and Improvement (via WebEx)

1. Welcome and Call to Order	Doug Cochrane		9:30 am
2. Productive Series (NHS)	Helen Bevan	Information/Discussion	9:35 am
3. Working Group Updates (Chairs)			
a. Measurement & Indicators	Barb Trerise	Discussion	10:20 am
Break			10:40 am
Working Group Updates (continued)			
b. Education & Capacity Building	Malcolm Maclure	Discussion	11:00 am
c. Patient Safety Event Reporting	Georgene Miller		11:30 am
d. Patient Engagement	Ed Kry		11:45 am
Lunch Break			12:15 pm
4. Unit-Based Communication Program (John Hopkins)	TBA	Information	1:00 pm
5. Patient Care Quality Review Boards	Jack Chritchley	Information/Discussion	1:30 pm
6. Global Trigger Tool	Linda Dempster/ Camille Ciarniello	Information/Discussion	2:15 pm
7. HQN Member Agenda Item Additions/Announcements	All	Information/Discussion	2:45 pm
8. Next Meeting:			
Date: Nov 25, 2009 (Wednesday)			
Time: 9:30 am to 3:30 pm			
Location: TBD			
9. Adjournment	All		3:30 pm