



BC Patient Safety
& Quality Council

**HEALTH QUALITY NETWORK
Meeting Agenda**

Date: March 24, 2010

Time: 9:30 am - 3:30 pm

Location: Viscount Room, Delta Vancouver Airport
3500 Cessna Drive
Richmond, BC

WebEx: <https://bcpsqc.webex.com/bcpsqc>

**Dial-in provided after you log into website. Teleconference is available, but is not encouraged given the interactive nature of this meeting with small group work.*

1. Welcome and Objectives for the Day	Doug Cochrane		9:30 am
2. Overview of the Clinical Care Management Process: <i>Vision, Mission and Principles</i> <i>Background on the Intermountain Health Care model and an overview of the strategic context in which a provincial Clinical Care Management approach that is being considered for BC.</i>	Brenda Canitz	Information	9:40 am
3. Sharing of Your Current and Past Experiences with Best Practice/Guideline Implementation <i>As part of a “real-time” environmental scan, members will be divided into small groups to capture the learning from past and current experiences with approaches to guideline implementation.</i>	Christina Krause	Small Group Work	10:10 am
Break			11:00 am
4. Initial Thinking on Implementation in BC <i>Presentation based on initial planning and partner feedback, including contextualization, potential roles, and known challenges and opportunities.</i>	Brenda Canitz	Information	11:20 am
Lunch Break			12:00 pm
5. World Café: <i>Vision of the Future</i> <i>What would the health system look like in 3-5 years following successful implementation of the CCM approach in BC?</i>	Doug Cochrane	Small Group Work	12:45 pm
6. World Café: <i>Barriers and Enablers to Moving Forward</i> <i>Members will be divided into small groups to identify the barriers and enablers that exist; and to explore avenues for addressing both to help this to be successful for your organization.</i>	Christina Krause	Small Group Work	1:45 pm
7. Summary of the Dialogue: <i>Key Issues and Opportunities</i>	Doug Cochrane	Discussion	3:00 pm
8. Integrating What Was Heard: <i>Next Steps for CCM</i>	Brenda Canitz	Discussion	3:15 pm
8. Next Meeting: Date: June 9, 2010 (Wednesday) Time: 9:30 am to 3:30 pm Location: TBD			
9. Adjournment	All		3:30 pm