



How you want to be treated.

QUALITY IMPROVEMENT SPECIALIST

Providence Health Care (PHC), one of Canada's largest faith-based health care providers, invites you to join an organization that is guided by the principle '**How you want to be treated**'. An organization dedicated to creating a healthy community of inspiration and solace. Share in our passion to achieve excellence through learning and continuous improvement.

We currently have opportunities for a Quality Improvement Specialist, this position promotes the development and enrichment of an organization-wide improvement culture, and works as part of the quality and utilization improvement team to achieve outcomes, and provides leadership to specific projects. The position also builds knowledge of systems, change management concepts and strategies, work processes, and process improvement methodologies, tools and techniques. You will also support the identification of system improvement opportunities, the development of knowledge, and the use of quality improvement methods and tools to improve work processes.

The Quality Improvement Specialist functions at all levels of the organization, across all programs and all sites, and interacts with the Senior Leadership Team, Program Directors, Operational Leaders and Corporate and Support Leaders. Work is unstructured, requires creativity in problem solving and decision-making as well as access to confidential data and information. Work will most often require background research and learning of new skills in order to successfully complete projects.

The successful candidate will have a Master's degree in health administration or related studies. You will also have 3 years clinical and or quality improvement experience and 3 years experience utilizing the methodology and tools of continuous improvement to support clinical process improvement.

For more information and to apply online, please visit our website at www.providencehealthcare.org

