

The **Provincial Health Services Authority (PHSA)** plans, manages and evaluates selected specialty and province-wide health care services across BC, working with the five geographic health authorities to deliver province wide solutions that improve the health of British Columbians. ***PHSA embodies values that reflect a commitment to excellence. These include: Patients first • Best value • Results matter • Improvements through knowledge • Open to possibilities.***

Facilitator, imPROVE

YOU CAN LEAD THE WAY, POWERING PHSA TO ACHIEVE GREATER HEIGHTS OF SUCCESS AND EFFICIENCY

PHSA is seeking imPROVE Facilitators to assist with the implementation of Lean initiative processes and practices across PHSA and its agencies. Facilitators will work with imPROVE Leaders from across PHSA and other Health Authorities and industries to ensure effective application of Lean principles and performance improvement techniques. Throughout the implementing of imPROVE, they will play a key role in our efforts to ensure that our focus continues to rest on improving health for the people we serve while maximizing value in everything we do.

imPROVE was created to help us become more efficient, improve health for employees and patients, eliminate waste, and add value to our organization by finding new solutions to every day problems. In just a few months, imPROVE has become an integral part of PHSA, allowing us to redirect our energy to building our organization, integrating Lean thinking principles into our daily processes, and becoming a vital support element to all of our agencies.

As a Facilitator, your work will be of the utmost importance to PHSA. Partnering with assigned teams, you will assist with the proper application of Lean tools and techniques while supporting them. Your experience with Lean principles will be invaluable as you deliver education and training of lean and/or imPROVE principles, methodology, and tools. As a Facilitator, you will have many opportunities to display your passion and commitment as you lead or give support in the planning, execution and implementation of RPIWs and VSMS to achieve within imPROVE and across the organization. Additionally, you can expect to become very involved in coaching RPIW team leads and sub-team leads in the application of Lean and imPROVE methods and will, on occasion, assist the Director in overall imPROVE planning, training, communication and evaluation of imPROVE.

Successful Facilitator candidates will possess healthcare experience or prior experience and success with Lean. Applicants should have a clear and passionate interest or ability in the methodology of Lean principles, as well as a dedicated and proven commitment to the values that PHSA fosters across its agencies in order to ensure their success as well as the success of their team.

PHSA and its agencies need a dedicated, knowledgeable, and driven group of facilitators to ensure the sustainment and success of imPROVE and the energies of the imPROVE team staff. If you share our drive to help build PHSA and its agencies into a lean, efficient, and more successful health community, and you meet the qualifications that would motivate our success in this endeavor, we would like to meet with you regarding this position. Through your commitment to innovative programs such as imPROVE, you will help us increase patient safety and satisfaction and empower staff and physicians to develop solutions to common challenges, resulting in more effective and efficient processes, a more sustainable system of care, and the emergence of a culture of continuous improvement that aligns all of our agencies and services.

We invite you to apply by clicking the link below and then the "**Apply Online Now**" button where you can register for the first time or enter your Username and Password in order to re-access your profile on our system.

<http://www.brainhunter.com/frontoffice/seekerViewJobDetailAction.do?sitecode=pl355&jobId=1305647&page=search>

For more information on all that the PHSA has to offer, please visit: [**www.phsa.ca**](http://www.phsa.ca)

The PHSA is committed to employment equity and hires on the basis of merit. We encourage applications from all qualified individuals, including Aboriginal peoples, persons with disabilities and members of visible minorities.