



Working Group Updates



Measurement and Indicators Working Group

Barb Trerise, Chair



Aim #1: develop a provincial framework for measurement of the quality of health care in BC at a system level

Progress Update:

- Ministry of Health Services is developing a framework for performance indicators. Ongoing discussions to determine how BCPSQC can complement their work and how specific tasks of the Working Group may be impacted.
- Developed survey instrument to compile an inventory of indicators currently being reported by Health Authorities to Boards, Senior Leaders or Quality Programs (e.g. SHN!)
- Survey on hold until we have a clearer understanding of what need this provincial framework should fill



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- Environmental scan of other provincial, national and international frameworks – in progress
- Will focus on:
 - Categories of indicators used
 - Display of data, frequency of reporting
 - Use of composite measures/indices
 - Principles of indicator development



Aim #2: align definitions of those indicators reported to multiple bodies

Progress Update:

- Canadian Patient Safety Institute took lead on resolving multiple definitions of infection control indicators; has been resolved.
- Further work needed to identify other areas where different definitions are being requested. Survey will assist with this.



BC Patient Safety
& Quality Council

Education & Capacity Building Working Group

Malcolm Maclure, Chair



Inventory of Educational Programs

- To identify and assess education programs that teach quality improvement methodology.
- Programs have been identified and background research completed.
- Key contacts from short-listed programs will be interviewed.
- Findings will be reviewed to identify options for delivering QI education in BC.



Included Programs

- Sask. HQC - Quality Improvement Consultant (QIC) Program
- CPSI – Patient Safety Officer Course
- BCIT – Health Care Quality Manager
- U of C – Certificate in PS and QI
- OHA – Patient Safety Course
- CHA – Continuous Quality Improvement Program
- Intermountain Healthcare – Advanced Training Program
- NHS – Productive Series
- University of Sydney – Safety and Quality Education Program
- Improvement Foundation – Quality Improvement Skills Program
- U of T Faculty of Medicine – Certificate in PS and Quality
- IHI – Open School
- IHI – Improvement Advisor Professional Development Program



Quality Improvement Skills Assessment

- To identify the skills and educational needs of health authority staff working in quality improvement roles.
- Targeted staff: patient safety/QI specialists, professional practice leaders, infection control leaders, risk management, etc.
- Survey based on IHA and Associates in Process Improvement tool.



Update from the UBC Chair in Patient Safety

- Developing the ConCourse:
 - Do any of your courses touch on Patient Safety and Quality?
 - Do you have any nuggets that other instructors (including trainers of frontline clinicians) might enjoy hearing and possibly using?
 - What expertise have you developed that you would like to provide as an instructor or consultant?
 - Would you be willing to do a webinar or other recorded presentation for ConCourse?



Patient Safety Event Reporting Working Group

Georgene Miller, Chair



Patient Safety Event Reporting Working Group

Develop the core patient safety event reporting elements to Health Authority Boards and Senior Leadership Teams.

- Survey of existing health authority processes
- Develop template for reporting to Board and SLT

Develop a template for patient safety event learning summaries along with a process for sharing and dissemination across the province.

- Leveraging existing learning summary processes from health authorities



Patient & Public Engagement Working Group

Ed Kry, Chair



Patient & Public Engagement Working Group

- First meeting of Working Group held August 27th
- Agenda included:
 - Overview of Council's goals for patient and public engagement
 - Discussion of programs such as "It's Safe/Okay to Ask"
 - Discussion of membership and goals for the working group
 - Discussion of working group Charter



Patient & Public Engagement Working Group

- Initial focus of the group will be on patient/provider communication.
- Currently in the process of developing a charter.
- Expand WG membership to include patient/public representation.



Patient & Public Engagement Group

Next steps...

- Complete charter
- Dialogue ideas for “Ask” program
- Develop and contribute plans for “Ask” program roll out
- Expand membership of working group
- Discuss “patient” portion of BCPS&QC website